

eDumbe Municipality

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ALL CORRESPONDENCE TO BE ADDRESSED TO THE MUNICIPAL MANAGER

2024/2025 Debt Reduction Payment Incentive Scheme On Non Exchangeable Services (Rates) - EDUMN-04/2024/25

The eDumbe Local Municipality has embarked on a debt reduction payment scheme to encourage Residents to pay for municipal services. The Council meeting resolved to provide an incentive Framework detailed below, within which qualifying debts of participation to the scheme will be written Off in exchange for prompt, and timeous payment of future accounts rendered by the Municipality.

Only debt that have been accumulated until 30 June 2024 will qualify.

Eligibility for participation in the incentive is subject to terms of condition as contained in the approved Debt incentive on a Credit Control Policy and Revenue Enhancement Strategy, application received For participation in the scheme are to be received within the validity period of the scheme, which will Commence on 1 October 2024 to 28 February 2025.

50% of the debt will be written off on condition that the remaining balance Is settled within the opening window between 1 October 2024 To 28 February 2025.

The municipality strongly urges all residence and consumers to take advantages of this once off offer, Participation in this scheme is aimed to provide the consumer with an opportunity to both save money And bring their municipal accounts into good standing, whilst providing much needed resources for The municipality to improve the current services offerings within the community.

Council will be adopting on zero tolerance campaign against all consumers who are in arrears for Rates and services related charges; strict enforcement of credit control and debt collection policy will Culminate in the termination of services and legal action being instituted for the recovery of all Outstanding arrears.

All enquiries related to the incentives may be directed to the following officials:

Ms Thobi Khumalo Revenue officer at eDumbe Municipality during working hours:

Landline: 034 995 1650 EXT 1679/1683

Email: ntulia@edumbe.gov.za/khumalot@edumbe.gov.za

A handwritten signature in black ink, appearing to be 'Thobi Khumalo', written over a horizontal line.

Municipal Manager