

éDumbe Municipality

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ALL CORRESPONDENCE TO BE ADDRESSED TO THE MUNICIPAL MANAGER

NOTICE

Notice is hereby given, that the Council has approved Debt Payment Incentive Scheme to households (only). You are invited to participate in the incentive scheme whereby you are required to sign for payment agreement to pay 30% of your debt while 70% will be written-off. Application window is open from 1st September 2026 to 30 September 2026. Applications can be submitted to our main offices (Revenue Office no. 13 – Thobi Khumalo).

You are also informed of the following conditions:

- Update the municipality with your contact information (phone number, email address).
- Complete Application Forms for Indigent Support Programme on Free Basic Electricity.
- Confirm existing account holding.
- The municipality has started the process to replace all old meters with the smart meters.

NB. Those who fail to participate in this scheme will have their electricity disconnected immediately after application window closes (effectively from 01 October 2026).

ISAZISO

Umphakathi uyaziswa ngesinqumo esithathwe nguMkhandlu wase-eDumbe sokwaphulelwa kwezikweletu kuzo zonke izakhamizi. Izakhamizi ziyamenywa ukuba zibhalisele loluhlelo lokukhokha ingxenye ka-30% bese kwesulwa ingxenye ka-70%. Izicelo zamukelekile kusukela mhlaka-01 ku-Mandulo 2026 kuya mhlaka-30 ku-Mandulo 2026. Izicelo zifakwa emahhovisi omkhandlu (Revenue Office no 13 – Thobi Khumalo).

Umphakathi uyaziswa ngalemibandela elandelayo:

- Ukunikelela kuMasipala ngemininingwane yokuxhumana (phone number, email address)
- Ukugcwalisa kwe-Application Form yokufakwa ngaphansi kohlelo lwesibonelelo sikagesi (Indigent Support Programme on Free Basic Electricity).
- Ukuqinisekisa imininingwane yama-Accounts avuliwe.
- Seluqalile uhleko lokushintsha ama-meters amadala bese kufakwa ama-smart meters.

NB. Bonke abahluleka ukuba yingenxe yaloluhlelo, bayocishelwa ugesi wabo ngokushesha emva kokuvala kwesikhati sezicelo (kusukela ngomhlaka – 01 ku-Mfumfu 2026).

Prince HD Zulu
Municipal Manager